



ANACOMP® Multi-Vendor Services



US Inquiries: 888-287-9202  
Canadian Inquiries: 800-554-5179  
[www.decisionone.com](http://www.decisionone.com)

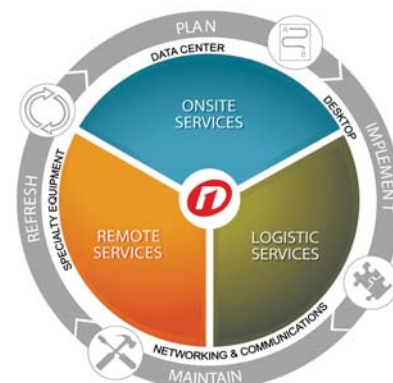
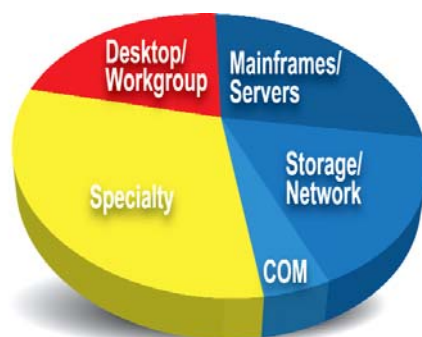
## Anacomp MVS is now DecisionOne

### Comprehensive Service Solutions

DecisionOne's acquisition of Anacomp MVS combines the best practices from two leading service companies to deliver greater value for customers, OEMs, and IT Service Providers. Our integrated solutions for onsite, remote, and logistics services are now enhanced by leveraging each companies' leading capabilities for infrastructure, processes, tools and knowledge base routines.

This means...

- Extensive North American and International Coverage
- Greater Technology Support From One MVS Provider
- Integrated Service Capabilities
- Highest Level of Customer Satisfaction



Anacomp MVS's experience with storage equipment complements DecisionOne's extensive skills in the data center environment. Our combined technical support capabilities provide clients with unsurpassed service options from a partner you know and trust.

The result - you get a single multi-vendor service (MVS) provider that can cover a wide range of technologies and environments including:

- Mainframes and Servers
- Storage (Disk, Tape, COM, and Optical)
- Desktop/Laptop/Workgroup/Printers/Scanners
- Networking and Communications

### Solution Highlights

DecisionOne is committed to help clients realize maximum value from their technology infrastructure.

- **Comprehensive Services** - Obtain support for a wide range of technologies, user environments, and service coverage and options.
- **OEM Agnostic** - You chose the OEM technology platform while leveraging one service provider.
- **Full Lifecycle Support** - From installation and deployments, to maintenance and end-of-life services, you get a turn key single-source solution.
- **Integrated Managed Services** - World-class service design tailored to specific environments with onsite, remote and logistics capabilities ensures best practices, client satisfaction, and quality.
- **Exceptional Support Solutions** - Our service infrastructure consists of document procedures, automated workflow and skilled execution that results in lower total cost of ownership, extended asset life and improved return on investment.

### Customer Benefits

- OEM-Neutral/Vendor Agnostic Services Only Provider
- Single-Source MVS Provider
- Highly Credentialed Workforce
- Nationwide Coverage
- Flexible/Scalable Solutions
- Single Point of Contact Focused on Driving Client Satisfaction
- Lower Operating Costs/Improved Return On Investment

### **DecisionOne Technology Solutions.**

**We focus on service, so you can focus on your business.**

Learn More About DecisionOne and Our Comprehensive Services.

Visit us at <http://www.decisionone.com>

# DecisionOne Products and Technologies Supported



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## DATA CENTER AND HIGH AVAILABILITY EQUIPMENT

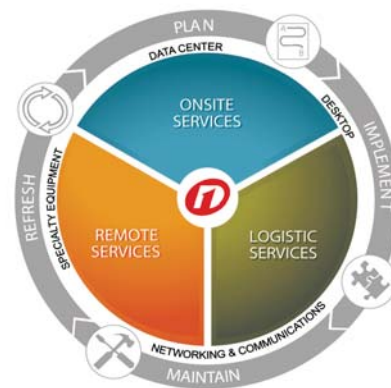
<p><b>Mainframes</b>                  IBM eServers, CMOS-E9000, zSeries including z9 and z10</p> <p><b>Unix/Midrange Systems</b>                  IBM eServers (pSeries: RS6000, p600/p500; iSeries: AS400, i800 and i500)                  * Sun Enterprise Servers                  Sun EOSL Enterprise, HPC, Netra                  HP 9000/3000 Servers (all models)                  Compaq (DEC) Alpha Servers                  Compaq (DEC) VAX and PDP Systems</p> <p><b>Windows NT/200x/Linux Servers</b>                  HP/Compaq                  Dell PowerEdge (6400-series, 8450)                  IBM eServers (all xSeries)</p> <p><b>Data Networks</b>                  CISCO - SMARTnet and all products                  Adapters, Bridges, Concentrators, Hubs, Routers, Switches, Wireless LANs</p>	<p><b>Storage Systems</b>                  IBM Tape Drives and Libraries                  IBM 3494 VTS/B- and 3584-series                  IBM DASD (2105, 2107, DS8xxx)                  IBM ESCON and SAN Directors                  Brocade, McData, INRANGE Switches                  HP StorageWorks Systems                  EMC Symmetrix, DMX, Clariion, Harmonics                  StorageTek Tapes and Libraries                  * Hitachi Data Systems                  Network Appliance                  * 3Par, * Compellent, * Overland,                  * Quantum, * Adic, * Exabyte                  COM - Computer Output to Micrographics</p> <p><b>Data Center/High-Volume Print Systems</b>                  IBM Mainframe/Midrange Production Printers (4234, 5224, 5225, etc.)                  IBM Production Printers: Lasers (3835, 3900, 3935, 4000, etc.); Impact (4245, 4248, 6262, 6400, 6500, etc.)                  Roll System feeders/rewinders</p>	<p>Generic IBM, HP, and Talley Genicom Laser and Impact Printers                  Okidata, STK, Xerox, * Ricoh Printers</p> <p><b>Operating Systems</b>                  s/390 OS MVS/VM/VSE                  z/OS                  OS400 (AS400 iSeries Servers)                  AIX (RS6000 pSeries Servers)                  Tru64 UNIX                  VMS                  HP-UX                  EOSL Solaris                  Linux                  Microsoft NT, 2003 Server, etc.                  NCR MPRAS                  Tandem Guardian</p> <p><i>* DecisionOne supports these products directly through the OEM</i></p>
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## DESKTOP AND NETWORKING EQUIPMENT

<p><b>Desktops/Laptops/Servers</b>                  Acer, Alienware, Apple, Dell, E-Machines, Fujitsu, Gateway, HP/Compaq, IBM, Lenovo, Medion, Micron, Northgate, Panasonic, Sharp, Sony, Toshiba</p> <p><b>Printers</b>                  Brother, Canon, HP/Compaq, Epson, Fujitsu, IBM, Lexmark, Minolta, Okidata, Olympus, Panasonic, Samsung, Sony, Xerox</p> <p><b>Scanners</b>                  Epson, HP, Lexmark, UMAX</p>	<p><b>Monitors</b>                  Acer, AOC, BenQ, CTX, Dell, E-Machines, Envision, Gateway, HP/Compaq, IBM, KDS, Logisys, MAG, Medion, Micron, NEC, Northgate, Philips, Proview, Samsung, Sony, Toshiba</p> <p><b>Operating Systems</b>                  Microsoft Windows XP, 200x, NT, Vista                  Linux                  Mac OS</p>	<p><b>Networking</b>                  Belkin, D-Link, Linksys, NETGEAR, IP PBX, IP Phones, Switches, Gateways, and Routers                  VPNs and Firewalls</p> <p><b>Software</b>                  Desktop Publishing                  Database                  Graphics                  Office Suites                  Utilities                  Internet Browsers                  Spreadsheets</p>
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## SPECIALTY EQUIPMENT

<p>Microsoft Surface                  Point of Sale and Peripheral Equipment                  Handheld and Biometric Scanners                  Signature Capture/Card Readers/Pin Pads                  Flat Panel/Digital Signage                  Touch Screens/Monitors                  Uninterrupted Power Supply (UPS)</p> <p><b>Order Confirmation Systems</b>                  Order Entry Systems, RFID, Library Systems, Electronic Voting Systems</p> <p><b>Kiosks</b>                  Ticketing and Self Checkout, Digital Photography, Sony Picture Station</p>	<p><b>Healthcare and Airlines Specialty Equipment</b></p> <p><b>High-End Printing and Graphics Systems</b>                  Epson Stylus Pro Wide Format Printers                  3M Commercial Graphics ScotchPrint Printers                  Cadmic                  Fuji Film Pictography Photo Printers                  Fuji Film Frontier Digital Minilabs                  Kip Printers and Folders                  Kodak Polychrome MatchPrint Digital Proofers and Laminators                  Microbox                  Xante Laser Printers                  Fuji and Aladdin Pictography Equipment                  CAD Printers</p>
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