

CONTACT: Bridget Kimmel
Director, Marketing Communications
DecisionOne
610-296-6175

DECISIONONE BECOMES AN AUTHORIZED WARRANTY DELIVERY PROVIDER FOR HP PRODUCTS

DEVON, PA (August 9, 2007) - DecisionOne Corporation today announced it has become an Authorized Warranty Delivery Provider (AWDP) for HP's Wintel-based servers, storage, desktops, laptops, and printer products nationwide. The technology support services company has been providing warranty services for HP products for more than ten years on a boutique basis in select markets as a Customer-Selected Service Provider (CSSP). DecisionOne's new AWDP status extends the company's reach and will enable it to respond to customers faster.

As an AWDP, DecisionOne will also be able to service any customer regardless of size and volume of equipment under warranty and can provide HP warranty support to any customer simply based on the active warranty status of the serial number on the product(s).

Currently, twelve DecisionOne customers are being serviced as part of the AWDP program, with customers being added on a weekly basis. In addition to being authorized nationwide as an HP service partner for in-warranty items, DecisionOne also offers customers enhanced support services for Customer Replaceable Units (CRUs) and additional, cost-effective services beyond the HP standard warranty. DecisionOne will also continue to seamlessly support all HP products beyond warranty under its post-warranty maintenance support program.

"DecisionOne is proud to have officially earned HP Authorized Warranty Delivery Partner status after more than a decade of experience and participation in their Customer-Selected Service Provider program," states Kathryn Alexander, Senior Vice President, Sales and Marketing, DecisionOne. "This program grants the increased flexibility to service HP customers nationwide with DecisionOne HP-certified techs in the location and manner that is most convenient to them — whether it be onsite, on call, or at one of DecisionOne's centrally located depot repair facilities."

About DecisionOne

Headquartered in the Philadelphia suburb of Devon, Pennsylvania, DecisionOne is a premiere partner to Original Equipment Manufacturers (OEMs), outsourcers, and resellers — delivering technology support services throughout North America. The company's footprint of service locations throughout the U.S. and Canada and centralized support capabilities enable DecisionOne to provide local, reliable, cost-effective IT deployment, maintenance, and support. More information about DecisionOne can be found on the web at <http://www.decisionone.com>.

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