

DecisionOne TECHNICAL DATA SUPPORT LABOR CATEGORY DESCRIPTIONS -- SIN 132-51

Commercial Job Title: IMAC Technician

Minimum/General Experience: Three (3) years of technical experience, which applies to deployment and installation techniques of computer systems, movement of equipment, adds and changes. Requires competence in all phases of systems testing, concepts and methods; also requires knowledge of available hardware, system software, input/output devices, structure, operating systems and management practices.

Functional Responsibility: Provides installation services, deployment and testing

Minimum Education: Technical certification or related experience

Commercial Job Title: IMAC Technician/Data Migration

Minimum/General Experience: Qualifications of IMAC Technician plus Data Migration expertise. Data Migration is the processes involved in transferring previously stored data from legacy systems to upgraded systems.

Functional Responsibility: All phases of installation/deployment process plus data migration.

Minimum Education: Technical certification or related experience

Commercial Job Title: Field Project Manager

Minimum/General Experience: Manages and supervises IMAC Technicians and IMAC Technicians/Data Migration on projects involving regional coverage. Responsible for customer satisfaction, quality contracts, and maintaining standards of performance contract.

Functional Responsibility: Management of technical personnel

Minimum Education: Technical certification and 2 years personnel and project management

Commercial Job Title: Sr. Project Manager

Minimum/General Experience: Manages and supervises Field Project Managers for deployment and installation projects that are national in scope. Responsible for all levels of national program management, including contractual performance, quality control, and personnel management. Reports to Vice President Operations.

Functional Responsibility: National Program Management

Minimum Education: Technical certification and 4 years personnel and project management