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**FOR IMMEDIATE RELEASE**

## **DECISIONONE BECOMES A GOOGLE APPS PREMIER EDITION SERVICES PROVIDER, WITH A FOCUS ON DEPLOYMENT AND SUPPORT SERVICES**

**Devon, PA, February 22, 2007** - DecisionOne, a leading technology support services provider, announced today that it will offer deployment and support services designed to help clients cost-effectively and rapidly deploy, train, and support an organization's adoption of Google Apps™ Premier Edition.

"Google Apps Premier Edition enables us to create new customer solutions using our 45 years experience providing affordable, high-quality technology support services," said Neal Bibeau, President and Chief Executive Officer, DecisionOne. "DecisionOne has both the expertise and the nationwide geographic footprint to provide remote and onsite support as needed to help IT organizations deploy or migrate to Google Apps - from a departmental pilot, to a migration from an existing communications platform, to a phased roll-out. DecisionOne can also provide supplemental ongoing remote support of both the Google Apps platform and your corporate IT help desk."

Google Apps brings simple, powerful communication and collaboration tools to organizations using their own domain name. With Google Apps, users can use tools like Gmail™, Google Calendar™, Google Talk™, and Google Docs & Spreadsheets™ on their own domain to stay connected and work together more effectively. Best of all, it's all hosted by Google, so there's no hardware or software to download, install or maintain.

DecisionOne joined the Google Enterprise Professional™ program, which includes developers, consultants and independent software vendors that provide value-added services for Google enterprise products, in June of 2006.

"Google is pleased with DecisionOne's expanded product coverage in the Google Enterprise Professional program. We're looking forward to DecisionOne enhancing Google Apps by providing deployment, training and ongoing support of the application platform to customers," said Kevin Smith, Head of Enterprise Partnerships at Google.

DecisionOne's solution provides clients with a program that is simple to use and easy to budget into a company's overall sourcing strategy. Variable elements of the remote support desk service include: a scalable and stable contact center infrastructure available on a 24x7 basis; historical and real-time telephony and client relationship management reporting tools accessed via a web portal; additional support for desktops, laptops, servers, CDs, DVDs, monitors, OS, office productivity, printers, scanners, groupware, utilities, and more; network and connectivity support including password resets and VPN; and dispatching and scheduling of onsite resources. Visit us on the web at [www.decisionone.com/google\\_apps](http://www.decisionone.com/google_apps).

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*...DecisionOne/Google Apps Cont'd*

About DecisionOne

Headquartered in the Philadelphia suburb of Devon, Pennsylvania, DecisionOne is a premier partner to Original Equipment Manufacturers (OEMs), outsourcers, and resellers - delivering technology support services throughout North America. The company's footprint of service locations throughout the U.S. and Canada and centralized support capabilities enable DecisionOne to provide local, reliable, cost-effective solutions that address needs at every point along the technology support lifecycle - from assessment, configuration, installation, and maintenance, to asset removal and disposition. DecisionOne takes care of your technology so you can take care of business. More information about DecisionOne can be found on the web at <http://www.decisionone.com>.

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