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FOR IMMEDIATE RELEASE

DecisionOne Achieves Select Certification from Cisco

Devon, PA - July 28 2009 - DecisionOne announced today it has achieved Select Certification from Cisco®. The Select Certification recognizes Cisco channel partners whose focus is on the small and medium-sized business (SMB) market.

"DecisionOne has been providing Cisco onsite maintenance and deployment services for more than 15 years," says Bill Comfort, Senior Vice President of Operations at DecisionOne. "Achieving Select Certification status is one of many steps we are taking to expand our networking capabilities and data center support services. By leveraging our technical expertise and support service infrastructure with Cisco solutions, we can better deploy, operate, and maintain the full lifecycle of networking solutions we provide to our OEM partners, IT service providers and SMB customers. "

"The Cisco Select Certification was created in response to customer demand for channel partners to be capable of designing and implementing SMB-specific Cisco solutions," said Surinder Brar, senior director of worldwide channels at Cisco. "With the Select Certification, DecisionOne has made an investment in obtaining the training, skills and knowledge necessary to play a pivotal role in meeting this increasing demand."

To earn Select Certification, DecisionOne fulfilled the training and exam requirements for the SMB Specialization. DecisionOne also met the personnel, training, and post-sales support requirements set forth by Cisco.

The Cisco Resale Channel Program provides partners with the training required to build sales, technical and Cisco Lifecycle Services skills. Cisco resale partner certifications-Select, Premier, Silver and Gold-represent an increasing breadth of skills across key technologies and a partner's ability to deliver integrated networking solutions. Cisco resale partner specializations-Entry, Express, Advanced and Master-reflect an increasing depth of sales, technical and service expertise in particular technologies.

About DecisionOne

DecisionOne is a premier partner to hardware OEMs and IT Service Providers, delivering reliable, low-cost maintenance and support solutions. We leverage our comprehensive North American service footprint along with best-practice frameworks and methodologies to support data centers, desktop/notebook environments, networks, printers, and specialized equipment. We excel in complex and demanding environments by tailoring our onsite, remote, and logistics services to create positive business and operating results.

Learn more about DecisionOne and our 50 years of experience in IT services by visiting us on the web at <http://www.decisionone.com>.

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